### For more information please contact support@innovative-technology.co.uk

## BV20 firmware 4.08

BV20 firmware is now at version 4.08. Firmware is contained within the currency dataset files and is available to download from Technical Support / Currency Download. New features include:

- Pulse Settings correctly implemented in the BV when modified from the dataset.
- Improvements to security

### NV200 European Central Bank (ECB) Approval

The NV200 high volume, high security bank note validator have received ECB approval for its ability to recognise genuine and counterfeit Euro banknotes. The NV200 received 100% for its genuine bank note acceptance and rejected 100% of the counterfeit notes presented during the test.

The test results, published by the ECB, assist banknote users in selecting appropriate counterfeit detection equipment and can be found on-line at http://www.ecb.int/euro/cashhand/devices/results/html/index.en.html



#### Newly released datasets – May 2012

Name	Code	Reason	Validator
Argentina	ARS01	Improved acceptance	SMART Hopper
Latvia	LVL01	Improved acceptance	NV9
Malaysia	MYR01	New notes added - 1, 5	NV9 / USB
		and 10 ringgit	NV10 / USB
Malaysia	MYR01	New notes added - 1, 5	BV20
		and 10 ringgit	
Russia	RUB01/02/03	New note added – 500	NV200
		Ruble	
Tunisia	TND01	New dataset	NV200 / SP
Northern Ireland	GBP09	Notes added - Ulster	NV200 / SP
		Bank £10 (2008),	
		Northern Bank £10	
		(2010) and £20 $(2011)$	

#### Royal Bank of Scotland commemorative £10 note

The Royal Bank of Scotland issued a commemorative £10 bank note last month (23<sup>rd</sup> May) to celebrate The Queen's Diamond Jubilee. NB: this note will not be added to ITL currency datasets due to a very limited circulation.

# Worldwide Technical Support Staff

Our global Technical Support staff are available to assist with any configuration, repairs, software, hardware or technical issues you may encounter. Please feel free to contact your local office using the details listed below or alternatively email support@innovative-technology.co.uk

<u>United Kingdom</u> T: +44 161 626 9999

E: support@innovative-technology.co.uk



Sean Raby Senior Support Engineer Gaming, Amusement & Vending



Andy Bassam Senior Support Engineer Retail & Kiosk



**Neil Cooper** Hardware Applications Engineer

Office Address: Innovative Technology Ltd Derker Street Oldham OL1 4EQ ENGLAND



Alex Bowes Software Applications Engineer

# <u>Germany</u> T: +49 4101 58580

# E: support@automated-transactions.de



**Mirko Zwing** Technical Support Engineer



Bernd Lutwitzi Repair Technician



Malte Becker Repair Technician

Office Address: Automated Transactions (ITL) GmbH Am Hafen 70 D - 25421 Pinneberg GERMANY

## <u>Spain</u> T: + 34 933 600 330

# E: supportes@innovative-technology.eu



Jordi Andres Senior Business Development Manager Retail & Kiosk



**Pere Camprubi** Technical Sales Engineer Gaming, Amusement & Vending

Office Address: Innovative Technology Spain C/ Caracas, 13-15 Nave 5 Poligono Indusrial El Bon Pastor 08030 Barcelona SPAIN

### <u>China</u> T: +86 755 253 10169

### E: dren@innovative-technology.co.uk



**David Ren** Customer Support Engineer Office Address: Innovative Technology Ltd (China) Room 1406, Jiangsu Tower, Building B, Yitian Road, Fu Tian, Shenzhen, 518026, CHINA

<u>USA</u> T: +1 815 467 3975

E:supportusa@bellis-technology.com



Michael Comiskey Technical Support Office Address: Bellis Technologies Inc 520 Twin Rail Drive Unit E Minooka IL 60447 USA

The <u>Innovative Technology website</u> Technical Support section contains a lot of useful information including free currency dataset files, firmware and software updates, FAQs and product manuals to enable users to get the best performance from their ITL products.





